



How Perennial Helps

# History of Perennial



- 17<sup>th</sup> January 1839 Gardener's Benevolent Society created.
- 1840 Awarded first pensions to retired horticulturists.
- 1851 Queen Victoria personally changed our name to The Gardeners Royal Benevolent Society
- 1852 Charles Dickens presides over the annual fundraising dinner.
- 1867 Sir Robert Peel presides over the annual fundraising dinner.
- 1889 154 beneficiaries now receiving a pension.
- 2003 change name to Perennial to help younger horticulturists.
- Patron HRH Princess Alexandra, President Alan Titchmarsh OBE

# CASEWORK AND DEBT TEAM UK WIDE

- Experienced Welfare Rights and Debt Advisers throughout the UK.
- Provides a One- Stop service
- Work with clients and their family until the best outcome is achieved- not time limited
- Provides a free & confidential home visiting service
- Awards hardship grants, one-off and ongoing grants for numerous criteria

# How Perennial Helps

- **Help with major life events:**
  - Bereavement
  - Retirement
  - Redundancy
  - Relationship Breakdown
  - Long Term Illness & Disability
  - Debts
  - Budgeting

# Casework Team = Welfare Rights Advisers

- Members of the National Association of Welfare Rights Advisers
- Assist with all benefits from identification to Upper Tribunals
- Represent at Appeal Tribunals
- Award Hardship Grants when Appealing Sanctions
- Support at Benefit Medical Assessments
- Provide Better Off Benefit Calculations
- Support the Self Employed with in Work Benefit Applications and with HMRC

# Maximization of Statutory Benefits Awarded to Perennial Clients

2017:

Benefits Maximised = £1,401,252

Largest One Off Back Payments Award was £8,000 +

Represented at 34 Appeal Tribunals

Represented at 6 Upper Tribunals

Supported Clients with Mental Health issues at 68 Benefit Medicals

# Debt Advice

- Are Accredited by the Institute of Money Advisers
- Authorised Intermediaries for Debt Relief Orders
- Represent at Court Actions
- Evictions
- Repossessions
- Negotiate with Creditors
- Bankruptcy
- Budgeting

# Debt Team in 2017

- 2017 – Bankruptcies 18
- 2017 – Debt Relief Orders 17
- Cash Gained for Clients - £11,795
- Debt Write offs - £1,002,316



# Casework Services

- Advocate on Housing & Social Care
- Refer for Mental Health Assessments
- Refer for Occupational Therapy Assessments
- Refer for Care Assessments
- Refer for Learning Disability Assessments
- Apply for Blue Badges
- Apply for House Adaptations due to Disability
- Assist with HMRC Viable Business for the Self Employed
- Assist with Micro Business

# Direct Financial Help From Perennial

- **Provide One Off Grants:**

- Mobility Aids
- Aids & Adaptations
- Domestic Appliances
- Debt Clearance
- Personal Items
- Housing
- Day to day Living
- Energy Costs
- Crisis Grants
- Funeral Expenses
- Micro Business
- Training

- **Regular Ongoing Payments:**

- Adult Payment
- Children's Payment
- Child Education Payment
- Care Payment
- Care Home Top Up
- Housing Top Up

# Holistic Service

- Look at Each Case Individually
- Assist the Family
- ICE BERG CLIENTS !!
- Help with Re Training
- Help with Bursaries
- Fundraising

# How Quickly Perennial Can Assist

- From Advice Line Contact, Shall Be Contacted to Arrange a Visit Within 3 Days
- Initial Visit Within 10 Days
- Urgent Initial Visit within 5 Days
- Grants are Paid Daily, by BACS, Credit Card, Direct Award, Vouchers and Cheque

# How To Contact

- Casework Advice Line: 0800 093 8543
- Debt Advice Line : 0800 093 8546
- E Mail: [services@perennial.org.uk](mailto:services@perennial.org.uk)